

# Functional User Resources

As a functional user in UCPATH, you are not alone. Functional users with UCPATH roles (Initiator, Approver, etc.) can access support documentation and resources.

## UCPATH Help

Within UCPATH, use the "Help" link to find support documentation in the UCPATH Help site specific to the page you are working on.

### Functional Users:

UCSB Human Resources	<b>HR ServiceNow</b> <a href="http://hrhelp.ucsb.edu">hrhelp.ucsb.edu</a> or (805) 893-4752 (for staff employees)
UCSB Academic Personnel	<b>Send Email</b> <a href="mailto:AP-Path@ucsb.edu">AP-Path@ucsb.edu</a> or (805) 893-5429 (for faculty, academic employees, graduate student employees, and post docs)
UCSB Payroll Office	<b>BFS ServiceNow</b> <a href="http://bfshelp.ucsb.edu">bfshelp.ucsb.edu</a> or (805) 893-4145 (for staff, student employees, and work-study employees)
UCSB ETSC	<b>ETS ServiceNow</b> <a href="http://etsc.ucsb.edu">etsc.ucsb.edu</a> (for technical questions, security access, role assignments, and timekeeping)
UCPATH Functional User Support	<a href="https://www.ucpath.ucsb.edu/functional-user-support/functional-user-resources">https://www.ucpath.ucsb.edu/functional-user-support/functional-user-resources</a>
In UCPATH - Ask UCPATH	Dashboard Menu > Help/FAQ > <b>Ask UCPATH</b>
In UCPATH - UPK (User Productivity Kit)	Dashboard Menu > Help/FAQ > <b>Self Service</b> or <b>Location Users</b>

### Job Aids:

UCSB UCPATH Help	<a href="https://www.ucpath.ucsb.edu/functional-user-support/functional-user-resources/courses">https://www.ucpath.ucsb.edu/functional-user-support/functional-user-resources/courses</a> Link to the <b>UCPATH Help Site</b> for Job Aids, User Productivity Kits (UPKs), and search for content.
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Resources are updated on a regular basis. Therefore, they are best viewed online rather than downloaded and saved to your computer or a shared drive.